

TERMS OF REFERENCE

UNFPA Turkey MHPSS Expert

Type of Contract	: Service Contract
Level	: SB4 (SC8)
Duty Station	: Ankara, Turkey
Duration	: Up to 30 September 2020, with possibility of extension

Background:

Due to unrest in Syria the influx of Syrian nationals into Turkey increased rapidly. As the number of refugees has increased, UNFPA Turkey has been supporting the Government of Turkey and other partners to ensure health and protection needs of refugees, particularly of women, girls, rural refugees, refugees with special needs are met. Implementing its mandate, UNFPA works in close collaboration with line ministries and their provincial directorates to support national systems to provide quality services (health and protection) with a wider coverage. For this purpose, UNFPA supports Women and Girls Safe Spaces, Social Service Centers, Key Refugee Service Units and mobile service units and teams in 22 provinces. The UNFPA Country Office has been rolling out Minimum Initial Service Package (MISP) and providing psychosocial support to communities and individual survivors of gender based violence in Turkey including key refugee groups and men & boys.

Major Activities/Expected Results:

Under direct supervision of the Humanitarian Programme Coordinator, the Mental Health and Psychosocial Support (MHPSS) Expert guides the implementation of the technical aspects of a MHPSS response in the context of UNFPA Turkey's refugee response, particularly towards vulnerable groups. The MHPSS Expert will be responsible for ensuring that the MHPSS activities are aligned with global guidelines and best practices in the field of MHPSS and for providing supervision and capacity building of national MHPSS providers, stakeholders, UNFPA implementing partners, professional associations and service providers. The MHPSS expert:

- Designs programmatic interventions, standard operating procedures (SoPs) and checklists on MHPSS, based on the needs of refugees including the most vulnerable groups.
- Designs, implements, supervises in-service and pre-service training programmes for relevant public institutions including Ministry of Health, Ministry of Family, Labor and Social Services, DGMM and universities on MHPSS.
- Implements programme/service quality assurance tools, such as needs assessment tools, programme level indicators, quality checklists for use in monitoring visits, complaints and response mechanisms, internal review and programme evaluation work plans, and etc.
- Identifies capacity building needs of UNFPA supported service providers and develops trainings and tools to respond to the needs. Document lessons learnt, best practice and case studies to shape in-country strategies and programme approaches.
- Participates in review meetings and evaluation missions and prepares regular inputs to status, progress and donor reports. Analyzes factors affecting the achievement of health programme results, recommends corrective actions and follows up on recommendations.

- Monitors the health trends refugee populations **with a particular support to MHPSS**, number of UNFPA beneficiaries in light of available data; conducts field visits to the areas affected by the humanitarian crisis;
- Facilitates substantive linkages between emergency response, resilience-building and ongoing development programmes such as sexual and reproductive health (SRH) and gender equality.,
- Drafts and prepares situation papers/reports highlighting relevant operational factors affecting the health situation with a focus on MHPSS and response efforts as required for internal and external use;
- Provides input to UNFPA and inter-agency contingency planning efforts, updating of the 3RP and other strategic frameworks, etc, ensuring linkages between various contingency plans, with regards to MHPSS.
- Maintains close collaboration and contact with Ministry of Health and Ministry of Family, Labor and Social Services at the central and provincial levels to ensure smooth implementation of UNFPA programmes, understand local and nationwide needs and develop evidence-based response.
- Regularly participates in MHPSS Working Group meetings on behalf of UNFPA and maintains an information flow between UNFPA and partners as well as among UNFPA programme team.
- Liaises with humanitarian partners on the collection of information to effectively map areas of humanitarian health needs and response activities in support of coordination efforts with a focus on MHPSS;
- Supports advocacy initiatives on issues impacting MHPSS needs and response efforts through the collection of information, liaison with humanitarian partners, government officials, and media, development of appropriate strategies;
- Participates in the identification and formulation of UNFPA Humanitarian Programme interventions and associated projects by compiling and analyzing information in the MHPSS related areas; drafts project documents;
- Any other programmatic duties, as requested.

Work Relations:

Under the supervision of the Humanitarian Programme Coordinator works closely with the Regional Programme Managers, Programme Associates, Health, GBV and Empowerment Experts and UNFPA field associates. Networks with partners, universities and NGOs in the region. Liaises with local authorities including branches of Ministry of Health, Ministry of Family, Labor and Social Services and Directorate General of Migration Management. Collaborates with other UN agencies, particularly WHO, UNHCR, IOM and UNICEF. Works closely with the rest of the UNFPA/Humanitarian Team.

Minimum Qualifications and Experience:

Education	: Medical degree in psychiatry or advanced degree in clinical psychology.
Experience	: 8 years of relevant professional experience in working on mental health and psychosocial support services (MHPSS).
Language	: Fluency in written and spoken English.
Computer Skills	: Microsoft Office, Windows-based applications, integrated web-based management Systems
Nationality	: Turkish

Skills and Competencies:

- Experience in working with migrant/refugee populations, SRHR and vulnerable groups and/or gender issues is an asset.
- Experience in developing and implementing capacity building trainings on MHPSS is an asset.
- Experience with MHPSS programming for survivors of gender based violence and other vulnerable groups is an asset.
- Fluency in written and spoken Arabic or Persian is an asset.
- Experience in working with national and local authorities and NGOs is an asset.
- Experience in working in humanitarian setting and emergency response is an asset.

Core Competencies:

- Values
- Achieving Results
- Being Accountable
- Developing & Applying Professional Expertise
- Thinking Analytically & Strategically
- Working in Teams/Managing ourselves and relationships
- Communicating for Impact

Functional competencies:

- Advocacy/advancing a policy-oriented agenda
- Leveraging the resources of national governments and partners/building strategic alliances and partnerships
- Delivering results based programmes
- Providing a technical support system
- Facilitating programmatic quality results
- Providing conceptual innovation to support programme effectiveness